Máster

**Conflictology with UNITAR**

Join Programme with:

La formación de posgrado en línea para los profesionales
**Objectives**

- Understanding the theory, its different approaches and characters in contemporary conflicts.
- Acquiring the skills to analyse and plan the action in peaceful interventions in conflicts, both from the prevention and intervention perspective as the conflict occurs.
- Learning techniques and strategies for an intelligent and non-violent intervention in conflict situations.
- Accessing information and knowledge to develop efficient intervention programmes and knowing how to manage the search for specific and positive solutions.
- Having the ability to manage and facilitate negotiation and mediation processes.
- Transforming the communication process to prevent and pacify conflicts.

**Competencies**

- Understanding the overall concept of what we mean by conflict resolution, its terminology and the action criteria, techniques and methods specific to it.
- Understanding and learning how to analyse how family, education, political, social and armed conflicts occur and also learn how to manage, transform and resolve them using strategies, techniques and resources for an intelligent and non-violent intervention.
- Acquiring the skills to analyse and plan the action in peaceful interventions in conflicts, both from the prevention and intervention perspective as the conflict occurs.
- Having the ability to develop communication aspects to prevent, direct and pacify conflicts.
- Knowing how to find information and knowledge to develop efficient intervention programmes and manage the search for specific and positive solutions.
- Designing, managing and developing conflict resolution processes based on the different techniques and procedures.

**Who is it for?**

- All individuals responsible for and interested in conflict resolution.
- Advisors, executives, managers, lawyers in all sectors.
- Civil servants and administrators of public and private institutions.
- Administrators and employees of NGOs and other institutions who work in areas of conflict and on reconstruction, development and international cooperation.
- Politicians and unions.
- Military personnel and police.

**Profiles**

Aimed, among others, at professionals from the fields of law, psychology, political science, sociology, economics, education, social education, social work, environment, journalism, architecture, advertising and public relations, real estate and the association of property managers, real estates and tenements association administration, etc.

Aimed at individuals who want to develop their professional, academic and research career through in-depth study of conflict resolution in general and specifically in family, education, political, social, armed, international and security conflict resolution.

**Academic director**

**Daniel Rajmil Bonet**

BA in Political Sciences from Universitat Pompeu Fabra (UPF), Market Research and Economics Degree from the University of Barcelona (UB), MA in Middle East Studies and International Relations. PhD in Political Sciences from Vienna University. Director of the Conflictology Master Program at UOC.
Academic team

Maria-Antònia Guardiola López
Professor, tutor and counsellor in Conflictology Studies and Secondary Education. International project consultant. Master in Teacher Training. Postgraduate Diplomas in Conflict Resolution and International Cooperation. Specialist in social, political and educational conflicts. Phd Candidate at IN3-UOC.

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English programme

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<th>Master in Conflictology</th>
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<td>Postgraduate Project</td>
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<td>The Intercultural/Ethnic Conflict</td>
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<td>Family Mediation</td>
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- Premio de excelencia institucional (2016)
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- Premio Mujer TIC (2016)
- Mención de honor en los Premios al Impacto en el Aprendizaje (2016)
- Golden Orange Awards (2016)
- Premio al impacto en el Aprendizaje (Oro) (2015)
- Medalla de Oro de la Cruz Roja (2015)
- Premio al impacto en el Aprendizaje (Plata) (2014)
- Premio LTI App Bounty (2013)
- Telefónica Ability Awards (2012)
- Premio al Impacto en el Aprendizaje (Bronce) (2011)

- Premio IGC a la Innovación Digital (2010)
- Premio al Impacto en el Aprendizaje (Leadership) (2009)
- Center of Excellence del New Media Consortium (NMC) (2009)
- Premios al Impacto en el Aprendizaje (Oro) (2008)
- Premio Nacional de Telecomunicaciones de la Generalitat de Cataluña (2005)
- Centro de Excelencia de SUN (2003)
- Premio ICDE de Excelencia (2001)
- Premio WITS (2000)
- Premio Bangemann Challenge (1997)